Serial No. 09/513,350 Art Unit No. 3623

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED VIA FACSIMILE TO EXAMINER R. JEANTY AT (703) 305-7687 ON DATE OF DEPOSIT: MAY 27, 2003

PERSON TRANSMITTING: ANNE VACHON DOUGHERTY

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

May 27, 2003 In Re Application of

Group Art No.: F. Leymann , et al

Examiner: R. Jeanty Serial No. 09/513,350 :

IBM Corporation Filed: February 25, 2000

Anne Vachon Dougherty 3173 Cedar Road Title: MANAGING WORKLOAD WITHIN Yorktown Heights, WORKFLOW MANAGEMENT SYSTEMS

New York 10598-1964

RESPONSE

Commissioner for Patents Sir:

This is in response to the Office Action dated February 26, 2003 for the above-identified patent application. month shortened statutory period for this response is set to expire on May 27, 2003 since the 26th of May fell on a Federal Holiday on which the Patent Office was closed.

Applicants wish to submit the following remarks

Date: May 27, 2003

No. of Sheets (including cover):____

Examiner R. Jeanty TO:

> Phone: (703) 308-9585 (703) 305-7687 Fax:

From: Anne Vachon Dougherty, Esq.

3173 Cedar Road

Yorktown Hts, NY 10598 Phone (914) 962-5910 Fax (914) 962-1973

Subject: Patent Application

Docket No: GE999-002 Serial No:

09/513,350

OFFICIAL

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GROUP 3600

Comments:

Response to Office Action attached.

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